

Freedom of Information Request

Ref: 25-734

9 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do not hold the information you are requesting

I would be grateful if you could provide the following information under the Freedom of Information Act.

Timeframe: 1 April 2024 – most recent month available (monthly breakdown if possible).

Please provide the following about your Adult Virtual Ward service(s):

Configuration

- Which adult pathways are delivered (e.g., frailty, acute respiratory infection, heart failure)?
- Date of go-live for each pathway.
- Usual operating hours.
- Definition of a “virtual ward bed” used in reporting.

Activity & Capacity

- Funded capacity (VW “beds”).
- Average occupied bed-days / occupancy.
- Number of patients admitted and discharged.
- Average length of stay on the VW.

Outcomes & Safety

- 7-day and 30-day unplanned ED attendances, hospital admissions, or readmissions following VW discharge.
- Number of patients escalated to inpatient care from the VW.
- Number of deaths occurring on the VW.

Finance & Benefits

- 2024/25 budget allocated to VW(s).
- Any available analysis of cost-effectiveness or “bed days avoided.”

Data definitions

- Please confirm whether your reporting matches the NHS England Virtual Ward SitRep definitions.

If the above data is routinely submitted to NHS England or available in existing reports,

please provide those reports directly.

We do not hold this information. Please contact Sirona Care and Health at sirona.dataprotection@nhs.net for further information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**