

Freedom of Information Request

Ref: 25-733

8 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

I am writing to request information under freedom of information legislation, regarding your organisation's use of artificial intelligence (AI) technology/technologies.

I would be grateful if you could provide the following detail:

1) AI Systems in use

A list of tools, platforms or systems currently deployed or being piloted/trialled.

Copilot

The purpose and function of each of the above.

In use operationally

The departments or services where these are operational.

This is being piloted across the trust in operational and clinical departments

2) Procurement and development

Details of any contracts, tenders or partnerships with external providers for AI solutions.

This is part of our Microsoft Teams tenancy software.

Total expenditure on AI related technologies over the past three financial years, broken down by year.

This is part of our Microsoft licensing agreement.

3) Governance and Ethical Oversight

Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.

Any ethical review processes or risk assessments conducted prior to deployment.
Details of any group responsible for the oversight of AI use within your organisation.
A policy covering the above points is being developed.

4) Impact on Workforce

Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy). Information on any roles that have been automated, restructured or made redundant due to AI implementation.

Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.

Any consultations with trade unions or staff representatives regarding AI-related changes.

Not known currently

5) Performance and Evaluation

Evaluations, audits or performance reviews of AI systems, as referenced in section 1. Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.

Not known currently

6) Data protection and privacy

Types of data used to train or operate AI systems, including whether this data is synthetic or not.

Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.

Procedures for handling bias, transparency and accountability in AI decision-making.

We follow NHS Regulations.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**