

Freedom of Information Request

Ref: 25-723

5 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to you under the Freedom of Information Act 2000 to request the following information.

- **Has the Trust got a contract for Managed Print Services?**
- **If yes, please name the Supplier the contract is with?**
- **If no, please name the manufacturer and support provider?**
- **Please supply contract Start and End Dates?**
- **Please confirm which Procurement route was used?**
- **Please confirm how many multifunctional devices the trust has?**
- **Please confirm how many desktop printers the trust has?**
- **Please confirm the annual spend on Managed Print Service contract?**
- **Please confirm any additional printer related spend - such as consumables/parts/support/call out/replacing printers/scanners/faxes etc (annual spend)?**
- **Please confirm annual print volumes (split Colour/Mono)**

We do hold the requested information; however, under Section 22 of the Freedom of Information Act the Trust is exempt from disclosing the information as it is intended for future publication on our website on the following link: <https://www.uhbw.nhs.uk/p/how-we-use-your-data/freedom-of-information-foi-requests> July 2025 FOI 25-289

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust