

Freedom of Information Request

Ref: 25-709

8 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

AI system information

1. How many artificial intelligence (AI) systems does your trust/health board currently have in development, and what is the name of the AI system?

One

2. How many AI systems are currently deployed within your trust/health board and what is the name of the AI system?

Copilot

3. For every AI model currently being used or developed in your trust:

3a. Is the AI model being used operationally, clinically, or for another purpose?

Operationally

3b. What department(s) is the AI system being used in?

Piloted across the trust in operational and clinical departments

3c. What month and year was the AI system first deployed? (n/a if in development).

June 2025

3d. Was the AI system created by a commercial entity, university, in-house, or within another NHS trust? Please give the name of the organisation.

Microsoft

3e. What is the AI systems architecture? (e.g. deep neural network, random forest, logistic regression, large language model).

Not applicable

3f. Which coding language and packages are used to deploy the AI system? (e.g. python - scikit-learn, pytorch, tensorflow)

None

3g. What is the nature of the input of the AI system? (e.g. a medical scan, free text notes, tables of lab results).

Text

3h. What is the nature of the output of the AI system? (e.g. a masked image, a risk score, natural text).

Text

3i. How was the AI system validated in the target population before deployment?

Piloting the full Copilot software will validate its future use. Copilot chat part of Teams tenancy software.

3j. What measures are in place to monitor for degradation in the performance of the AI system post-deployment?

Not required

3k. What was the cost to procure the AI model and what is the ongoing cost of use?

Part of Microsoft licensing agreement

3l. Which departmental budget is the cost paid from?

Digital services

Data management

4. Was any local patient data used for training or fine tuning the AI system?

No

5. Is any patient data collected specifically for the purpose of training any of the AI systems currently in development or deployment?

No

6. Do you share, or plan to share, any patient data with third-party developers for AI-related purposes? If yes, please provide details of the data-sharing agreement or relevant policy.

No

Regulation

7. What is the regulation and certification of the AI model under the European Union Medical Device Directive and/or United Kingdom Medicines and Healthcare products

Regulatory Agency (MHRA)?

Following NHS regulations on usage

Patient/public involvement

8. Was any patient/public engagement undertaken before deployment of the AI system?

No, not applicable

9. Is there any ongoing patient/public engagement input into the use of AI within your organisation?

Not applicable

Governance

10. Who has responsibility for the AI systems being using?

Digital services and Information Governance

11. Does your organisation have a governance policy that covers:

11a. Use of AI systems within your organisation?

11b. Ongoing evaluation of an AI model's performance after deployment?

11c. How to monitor for bias in the AI system and how to mitigate against this?

Policy is being developed including all the points above.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust