

Freedom of Information Request

Ref: 25-708

23 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please provide the following information under the Freedom of Information Act 2000:

1. Whether individual photographers, or representatives from any newborn photography companies, are present on the hospital's postnatal ward

No. There are no individual photographers, or representatives from any newborn photography companies, present on the hospital's postnatal ward.

If "yes", please provide:

1. The names of these companies or individuals

Not applicable

2. The date since which these companies have been present on the ward

Not applicable

3. The hours and days of the week when these companies are present on the ward

Not applicable

4. Full copies of all training or guidance materials provided by the hospital to the photographers, including (but not limited to) how they should interact with patients when on the ward, how to obtain consent from patients, and safeguarding training

Not applicable

5. Details of whether the hospital conducts DBS checks or other background checks on these photographers

Not applicable

6. Details of the financial arrangements between the hospital and the photography companies, including (but not limited to) the amount paid by the photographers or photography companies to the hospital. Please break this down by calendar year, from the starting date of the hospital's contract with the company.

Not applicable

7. Has the hospital received any complaints from patients or their families about the behaviour of photographers?

Not applicable

If yes, please provide...

1. The number of complaints received, broken down by calendar year, from the starting date of the hospital's contract with the company.

Not applicable

2. If available, the anonymised content of the complaints

Not applicable

3. Details of any action taken by the hospital as a result of these complaints

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust