

Freedom of Information Request

Ref: 25-689

15 September 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **The name of the supplier/s who service your weighing devices (baby scales, chair scales, floor scales, column scales, patient transfer scales, bench scales for example)**
Seca

- **How many weighing devices are covered by this contract?**

713

A List of these devices stating make/model

Seca various models 391 devices. Marsden various devices 138. Teraoka various devices 89. Joerns Hoist scale 35 devices. Remainder various other one-off scales, various manufacturers.

How many addresses are covered by this contract?

Approximately 10 sites

What standard (or average) price per scale do you pay for servicing

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

The date that the servicing contract ends

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

- **The value of total spend on weighing devices (split between patient weighing and other) excluding servicing in the last 3 calendar years split by year; split by each site/address**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

- **The value of that spend by weighing device supplier in the last 3 calendar years split by year.**

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

- **Do you have any weighing devices integrated directly or indirectly to an electronic patient records system (EPR)?**

No

- **Which electronic patient records system do you use/plan to use?**

ICCA & Careflow

- **If you haven't done so already, do you intend to integrate weighing scales to an EPR in the next 12-24 months?**

No

- **Do you use Welch Allen Vital signs monitors in the Trust, if so, how many and are any of these connected to weighing devices?**

Yes for VSM's 248– No to scales

- **How many suppliers were invited to tender/were considered for your current contract**

This was open to all who met the specification for supply of the service.

- **What was the decision criteria with regard to the current contract including any weighting**

Recommendation report written to examine the value and cost for the period of the contract.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust