

**Freedom of Information Request**

**Ref: 25-648**

29 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do not hold the information you are requesting

**1. Do you provide or commission narcolepsy services?**

- **If yes, please provide:**
- **The name and location of the service**
- **The current Referral to Treatment Time (RTT)**
- **The number of patients seen by the service during the most recent full financial year (to April 2025)**
- **The number of patients the service is contracted to see**
- **The key performance indicators (KPIs) or outcome measures are used to monitor the service. Additionally, how the services performed against the set KPIs (outcome measures) for the latest available period of time.**
- **Whether the service is commissioned through a block contract (Yes/No).**
- **If not, please specify:**
- **The organisation or provider to which patients with suspected or confirmed narcolepsy are referred to.**

We do not hold this information. Please refer to North Bristol NHS Trust for this information at [FOIArequests@nbt.nhs.uk](mailto:FOIArequests@nbt.nhs.uk).

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters

Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**