

Freedom of Information Request

Ref: 25-635

29 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Under the Freedom of Information Act 2000, I would like to request the following information relating to temporary staffing within the trust, covering the following staff groups:

Community Psychiatric Nurses (CPNs)
Registered Mental Health Nurses (RMNs)
Registered General Nurses (RGNs)
Occupational Therapists (OTs)
Pharmacists

1 – Agency Spend

Please provide the total agency spend for the last full financial year (or the most recent available 12-month period) for each of the above staff groups.

Community Psychiatric Nurses (CPNs)	0
Registered Mental Health Nurses (RMNs)	£1,526,390
Registered General Nurses (RGNs)	£2,814,704
Occupational Therapists (OTs)	£64,985
Pharmacists	£115,590

2 – Agency Hourly Charge Rates

For each staff group, please provide the following:

The average hourly charge rate paid to agencies £24.06

The highest hourly charge rate paid £24.06

The lowest hourly charge rate paid £24.06

3 – Agency Supply and PSL Structure

a. Please list the recruitment agencies currently supplying the Trust for these staff

groups.

b. Please confirm which agencies are on your Preferred Supplier List (PSL).

c. Please outline how your PSL operates, including:

Whether it is tiered

Which agencies are on which tiers

Not applicable

4 – Breakdown of Agency Spend and Hours Worked

For each recruitment agency supplying staff, please provide:

The total spend with that agency in the last full financial year (or most recent 12-month period)

The total number of hours worked by agency staff from that supplier during the same period

Agency Name	Spend (£)
Allied & Clinical Recruitments Ltd	10,853
Altrix Technology Ltd	2,183
Breas Medical Ltd	10,620
Coyle Personnel Ltd	12,464
Cromwell Medical Staffing Limited	106,248
Day Webster Limited	252,818
Daytime Healthcare Recruitment Limited	1,288,624
Europeanbiz Limited t/a Europeanbiz Healthcare	3,606
Evergood Associates Limited	176,030
Globe Locums	16,665
Healthline Healthcare Limited	13,307
ID Medical	110,461
IMC Locums Limited	700
Independent Clinical Services t/a Thornbury	191,487
Med Pure Limited	33,372
Medecho Ltd	10,177
Medgen Ltd	30,763
Medicspro Ltd	164,814

Medicure Professionals	34,596
Medline Recruitment Ltd	333
Medsol Healthcare Services Ltd	423
NISI Enterprises Limited	62,393
Novello Healthcare Ltd	283
Nurseline	433,880
Piers Meadows Recruitment LTD	1,374
Pulse Healthcare Ltd	84,021
Pure Healthcare Group Limited	1,189
Randstad Public Services Limited (Randstad Solutions Limited)	15,151
Rig Medical Recruit Ltd t/a CPL UK Healthcare	5,169
RMR Recruitment	4,265
RX Delivery Solutions Limited	48,016
Sanctuary Personnel Ltd	19,957
Staffing Professionals Limited	20,075
Swiis (UK) Limited	296,901
The Placement Group (Healthcare) Ltd	184,402
Urgent Staffing Limited	11,729
Vivid Healthcare Search LTD	19,520
Your Nurse Limited	28,625
Your World Recruitment Ltd	814,174

5 – Bank Staffing

a. Please provide the total spend on internal bank staff for the last full financial year, broken down by the above staff groups.

<u>Staff group</u>	<u>£000's</u>
Community Psychiatric Nurses (CPNs)	N/A
Registered Mental Health Nurses (RMNs)	12,000
Registered General Nurses (RGNs)	14,891,000

Occupational Therapists (OTs)	40,000
Pharmacists	119,000

b. Please provide the average hourly rate paid to bank workers in each group.
We are unable to break this information down.

6 – Internal Temporary Staffing Team

Please confirm the annual cost of running the internal temporary staffing/recruitment team, including salaries, overheads, and any relevant platform/technology costs.
£1,187k

7 – NHSP Spend

Please confirm the total spend with NHS Professionals (NHSP) for the last full financial year (or most recent 12 months).
Not applicable

7 – Staff Bank Contact Details

Please confirm the email address and name of the individual responsible for onboarding framework agencies providing cost saving solutions.
Peter Russell, Head of Resourcing
Peter.Russell3@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust