

Freedom of Information Request

Ref: 25-611

19 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Regarding your Holter monitor devices:

- **Do you directly purchase reusable Holter monitors? If so, which company(ies) and product(s) do you currently use (e.g., Spacelabs)?**

Yes, Spacelabs.

- **How much do you pay for analysis software per license?**

£4148.40 across 3 sites.

- **Approximately how many tests do you perform per year using these monitors?**

C4000 per year

2. Regarding outsourced Holter monitoring services:

- **Do you use outsourced analysis services, either with single-use disposable Holter monitors (e.g., iRhythm Zio) or reusable devices (e.g., ECG on Demand, Express Diagnostics)? Which company(ies) and products do you use?**

Recently procured single use Zio monitors with iRhythm, including analysis.

- **What is the cost per Holter monitor or test under these outsourced services?**

£136 + VAT

- **How many tests do you carry out annually through outsourced providers?**

1200 per year

- **Are these services under a formal contract? If yes, when is the contract due to expire?**

Yes, 3 years until Aug 2028

- **What is the current waiting time (in weeks) for Holter monitor fitting?**

Approximately 48 weeks

- **Do you currently experience a backlog in analysis? If so, how many tests are pending?**

Six weeks

3. Clinical service scope and strategic planning:

- **Is the information above specific to cardiology services, stroke services, or both?**

Both

- **Is your Trust considering purchasing new ambulatory ECG Holter monitors, either to replace older or damaged devices or to increase capacity?**

Consistently replace monitors as they age or are damaged.

- **Do you perform analysis in-house or use remote reporting solutions?**

Both

- **What are the main challenges your Trust faces regarding ambulatory ECG Holter recordings?**

Demand

- **Is there any consideration to establish a Cardiac Diagnostic Centre (CDC) or similar service to manage the volume and backlog of Holter tests?**

Not currently but is a consideration for future

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust