

Freedom of Information Request

Ref: 25-598

15 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Please state the total expenditure by the Trust on clinical insourcing services for the financial year 2024-2025.

Please note, clinical insourcing is defined as the practice where external healthcare providers deliver specialised medical services or procedures within a healthcare facility's existing infrastructure to address capacity demands or reduce patient waiting lists.

2. For the financial year 2024-2025, please list all clinical specialties for which the Trust utilised insourcing services. For each specialty, please name the insourcing provider(s) used.

<u>Supplier</u>	<u>Specialty</u>	<u>Spend</u>
<u>Insourcing cost</u>		
Glanso	Echo	162,724
Glanso	Cardiology	1,531,792
Key Performance International Healthcare	Clinical genetics	389,311
Key Performance International Healthcare	Dermatology	167,740
Key Performance International Healthcare	Respiratory	13,748
Glanso	Sleep	9,044
Key Performance International Healthcare	Sleep	198,358

S-Med	Sleep	29,777
Key Performance International Healthcare	Dental Services	582,537
Glanso	Ophthalmology	190,890
Glanso	Dental Services	444,400
Glanso	Surgery	666,275
Key Performance International Healthcare	Gynaecology	331,926
Glanso	Gynaecology	276,832
Glanso	Paediatric Cardiology	33,987
Glanso	Paediatric Neurosurgery	30,500
Glanso	Paediatric ENT	158,377
Glanso	ENT	594,056
Glanso	Paediatric Urology	604,076

3. As of 22nd July 2025, please confirm if the Trust has any active (live) insourcing contracts in place. If yes, for each active contract, please specify the clinical specialty, the name of the insourcing supplier, and the contract end date.

Supplier	Specialty	Active as of 22 nd July?	Contract end date
Glanso	Echo	Yes	
Glanso	Cardiology	Yes	
Glanso	Sleep	Yes	
Glanso	Ophthalmology	Yes	
Glanso	Dental Services	Yes	
Glanso	Surgery	Yes	
Glanso	Gynaecology	Yes	
Glanso	Paediatric Cardiology	Yes	
Glanso	Paediatric Neurosurgery	Yes	
Glanso	Paediatric ENT	Yes	

Glanso	Paediatric Urology	Yes	
Glanso	ENT	Yes	
Key Performance International Healthcare	Clinical genetics	Yes	31/03/2026
Key Performance International Healthcare	Dermatology	Yes	31/03/2026
Key Performance International Healthcare	Respiratory	Yes	31/03/2026
Key Performance International Healthcare	Gynaecology	Yes	31/03/2026
Key Performance International Healthcare	Sleep	No	
Key Performance International Healthcare	Dental Services	Yes	31/03/2026
The Better Sleep Clinic	Sleep	No	
18 Weeks	Endoscopy	No	

Please note: The Trust have directly awarded a contract to Glanso UK Ltd, to support high-volume surgical lists and clinics and reduce patient waiting times. We are now planning a competitive procurement process to continue to ensure continued value for money without compromising care for our patients.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be

contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust