

Freedom of Information Request

Ref: 25-580

7 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

The purpose of this request is to gather data on overnight A&E wait times within the trust.

Specifically, I am seeking anonymised data on the following:

- 1. How many patients in A&E waited 24 hours or more from time of arrival until admission to hospital or discharge for each of the past five calendar years**
 - o 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available
- 2. How many patients in A&E waited for 3 hours or more between the hours of 11pm-6am from time of arrival until admission to hospital or discharge for each of the past five calendar years**
 - o 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available
- 3. The average A&E wait time from time of arrival until admission to hospital or discharge for each of the past five calendar years**
 - o 2020, 2021, 2022, 2023, 2024 and partial data for 2025 if available

If you are unable to provide the specified information:

- **If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.**
- **If you are unable to provide the specified information exactly as requested, please provide **any** data you have that is relevant to the request, e.g. 2024 only, and explain why the other information cannot be provided.**

Please see our response in the table below:

Discharge year	Total arrivals ED	24 hour wait flag	3 hour overnight 11pm to 6am	Average wait (minutes)
2020	151714	5536	10314	623

2021	181766	1511	14268	251
2022	194950	5714	15070	317
2023	199402	1731	16017	254
2024	215559	1216	17602	251
2025	120998	1216	9854	259

Please note: the data above includes Bristol Royal Infirmary, Bristol Royal Hospital for Children, Bristol Eye Hospital and Weston General Hospital Emergency Departments. Weston General Hospital Emergency Hospital is not open overnight. The data for question two is all patients that *arrived* between 11pm and 6am that waited over 3 hours.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust