

**Freedom of Information Request**

**Ref: 25-556**

6 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**I would be grateful if you could provide the most recent contract information you hold for the following areas:**

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**1. Standard Firewall (Network)**

**Firewall services that protect the organisation's network from unauthorised access and other internet security threats.**

Under Section 31(1)(a) of the Freedom of Information Act, we are required to judge as to whether the disclosure of the information would, or would be likely to, prejudice the prevention or detection of crime. Under guidance issued by the Information Commissioner states that this exemption applies if disclosure of the withheld information would, or would be likely to prejudice the prevention of criminal acts in relation to the Trust's computer systems and information, such as hacking, theft of data, misuse of confidential data or the disruption of the Trust's operations.

**2. Anti-virus Software Application**

**Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.**

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**3. Microsoft Enterprise Agreement**

**A volume licensing agreement that may include:**

- **Microsoft 365 (Office, Exchange, SharePoint, Teams)**
- **Windows Enterprise**
- **Enterprise Mobility + Security (EMS)**
- **Azure services (committed or pay-as-you-go)**

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#### **4. Microsoft Power BI**

**Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.**

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**For each of the above areas, I kindly request the following:**

- 1. Who is the existing supplier for this contract?**
- 2. What is the annual spend for each contract?**
- 3. What is the description of the services provided?**
- 4. Primary brand (where applicable)**
- 5. What is the start date of the contract?**
- 6. What is the expiry date of the contract?**
- 7. What is the total duration of the contract?**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on our website on the following links:

[https://www.uhbw.nhs.uk/assets/1/24-374\\_response.pdf](https://www.uhbw.nhs.uk/assets/1/24-374_response.pdf)

#### **8. Who is the responsible contract officer?**

- **Please include at least their job title, and where possible, name, contact number, and direct email address**

Head of Technology

[Digitalservicesadmin@uhbw.nhs.uk](mailto:Digitalservicesadmin@uhbw.nhs.uk)

#### **9. How many licences or users are included (where applicable)?**

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### Important Notes

- I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.
- If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.
- If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.
- This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**