

Freedom of Information Request

Ref: 25-555

5 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Under the Freedom of Information Act 2000, I'd like to request a copy of the successful submission made by Hunter Healthcare Resourcing Limited for the recently awarded contract titled "Services: ERP Technical Re-Working" (Ref: WS2327560349).

We understand some commercially sensitive or personal information may be redacted in line with FOI exemptions, and are happy to receive a redacted version accordingly.

As per the award notification, [Services: ERP Technical Re-Working - Contracts Finder](#), this award was conducted in accordance with the G-Cloud buying guidance – <https://assets.crowncommercial.gov.uk/wp-content/uploads/RM1557.14-G-Cloud-14-Buyer-Guide-v3.0.odt>

The Trust conducted a Desktop Assessment, specifically looking for suppliers who had the expertise to manage technical reworking of the existing ERP solution, please see the attached copy of the search criteria. Our assessment specifically required the expertise to be able to re-work our already implemented ERP solution, they needed to manage build, test and be compliant with HL7 and we required a supplier who would be able to manage the entire project lifecycle for this award. Those were the criteria for search and assessment, we assessed 3 suppliers with Hunter Healthcare demonstrating full capability to meet the needs. All supplier offers are available within the public arena, including service package and rate cards – please see below:

[Cloud enabled NHS Digital Transformation & Change - Digital Marketplace](#)
[Integration Services - Digital Marketplace](#)
[EPR and Digital Health Systems Integration and Interoperability - Digital Marketplace](#)

The contract terms use the G-Cloud Framework which are standard Terms and Conditions - <https://assets.crowncommercial.gov.uk/wp-content/uploads/RM1557.14-G-Cloud-14-Lots1-3-Call-Off-Contract-v5.0.docx>, and we shall not be supplying a copy, as the service delivery outside of what is available within the public domain is commercially sensitive and will not be

shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust