

**Freedom of Information Request**

**Ref: 25-553**

4 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please can I request the below information on the utilisation of Insourcing for the following period 01/04/2025-30/06/2025**

**Total spend during the period for Insourcing for the below specialties:**

- **Neurology**
- **Neurophysiology**
- **Dermatology**
- **Gastroenterology**
- **Endoscopy**
- **Cardiology**
- **Respiratory**
- **Orthodontics / Dental**
- **OMFS**
- **ENT**
- **Rheumatology**
- **Gynaecology**
- **Ophthalmology**
- **Surgery- including all subspecialties**

**Please break the spend down by insourcing company**

Supplier	Specialty	Division	Insourcing cost May/June/July 2025/26		
Glanso	Echo	Specialised	11,818	12,130	11,866
Glanso	Cardiology	Specialised	114,468	71,809	146,634
Key Performance International Healthcare	Clinical genetics	Specialised	10,244	62,845	34,711

S-Med	Sleep	Medicine	0	0	720
Key Performance International Healthcare	Dental Services	Surgery	45,388	43,868	76,000
Glanco	Dental Services	Surgery	42,738	76,744	0
Glanco	Surgery	Surgery	43,808	83,233	10,660
Key Performance International Healthcare	Gynaecology	Women's & Children's	24,550	-12,481	11,485
Glanco	Gynaecology	Women's & Children's	0	25,526	113,950
Glanco	Paediatric Cardiology	Women's & Children's	13,250	-214	8,616
Glanco	Paediatric ENT	Women's & Children's	26,000	32,855	321
Glanco	ENT	Surgery	34,146	1,670	10,145
Glanco	Paediatric Urology	Women's & Children's	26,000	14,080	66,665

**Please confirm if there was a budget for insourcing for the specialties outlined during the same period**

Yes.

**What was the service type relating to the specialties outlined, for example, outpatient, diagnostic or theatres.**

Please see the table above.

**Was it a fully managed service or Team provision**

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**Please can you confirm the Frameworks utilised for each specialty**

The services of the above providers have been sourced via the Bristol and Weston Purchasing Consortium.

**Please confirm any direct awards or mini competitions which are being utilised for each specialty**

This is commercially sensitive information and will not be shared at an organisational level.

**Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

**Total procedures completed by insourcing companies for the specialties outlined during the same period**

This is commercially sensitive information and will not be shared at an organisational level.

**Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**