

## **Freedom of Information Request**

**Ref: 25-539**

31 July 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. What is your whole Trust's IT spend for the following financial year?:  
FY 2023/2024 (£):**

IT spend	2023/24
Cost Category	£ 000
IT Staff	£15,264
Software	£2,808
Hardware	£3,627
Other IT Spend	£1,071

**FY 2024/2025 (£):**

IT spend	2024/25
Cost Category	£000
IT Staff	£16,267
Software	£5,430
Hardware	£1,469
Other IT Spend	£501

**DEFINITION:** Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

**2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:**

**a) Your overall DMA score (on a scale of 1.0 to 5.0).**

We participated in the NHS Digital Maturity Assessment in 2024, which provides a score against the what good looks like framework. Our 2024 DMA score was 1.9. Overall DMA Score in 2025 is 2.1

**b) If readily available, the individual scores for each of the seven DMA pillars:**

- **Empower Citizens** – empower people score is 2
- **Ensure Smart Foundations** – 2.5
- **Healthy Populations** – 1.8
- **Improve Care** – 1.8
- **Safe Practice** - 2
- **Support People** – Support workforce score is 1.5
- **Well Led** -1.8

**DEFINITION:** The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

**3. Based on your most recent HIMSS EMRAM and HIMMS INFRAM assessment/ self-assessment, please provide the following:**

**Which HIMSS EMRAM score have your Trust currently achieved (0-7):**

**Which HIMSS INFRAM score have your Trust currently achieved (0-7):**

**Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:**

The Trust has not completed a formal EMRAM assessment. The Trust's iDgital Strategy 2024 shows that the Trust forecast itself as Stage 2.

**DEFINITIONS:**

**Electronic Medical Record Adoption Model (EMRAM)** – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

**Infrastructure Adoption Model (INFRAM)** – The eight-stage INFRAM measures the

**maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.**

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**