

Freedom of Information Request

Ref: 25-518

7 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

This is a freedom of information request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to NHS insourcing within your Trust / Health Board.

1. Do you use insourcing providers? - Yes

Note: Insourcing definition as per NHS SBS copied at the end of this email / form.

2. If yes to the previous question (use of insourcing providers) what is the total value of spend, listed by speciality and insourcing provider, used for Apr-24-Mar-25?

Note: if an insourcing provider covers multiple specialties, please list that provider multiple times (one row for each specialty)

Please see our response in the table below:

<u>Supplier</u>	<u>Specialty</u>	<u>Spend</u>
<u>Insourcing cost</u>		
Glanso	Echo	162,724
Glanso	Cardiology	1,531,792
Key Performance International Healthcare	Clinical genetics	389,311
Key Performance International Healthcare	Dermatology	167,740
Key Performance International Healthcare	Respiratory	13,748
Glanso	Sleep	9,044
Key Performance International Healthcare	Sleep	198,358

S-Med	Sleep	29,777
Key Performance International Healthcare	Dental Services	582,537
Glanso	Ophthalmology	190,890
Glanso	Dental Services	444,400
Glanso	Surgery	666,275
Key Performance International Healthcare	Gynaecology	331,926
Glanso	Gynaecology	276,832
Glanso	Paediatric Cardiology	33,987
Glanso	Paediatric Neurosurgery	30,500
Glanso	Paediatric ENT	158,377
Glanso	ENT	594,056
Glanso	Paediatric Urology	604,076

**3. Please list below contracts with insourcing providers in the current financial year
Apr-25-Mar-26**

Please see our response in the table below:

Insourcing Provider	Specialty	Contract Start Date	Contract End Date	Formal tender process conducted?	Procurement framework	Estimated contract value
Glanso	UGI, LGI, Thoracic, General Surgery, Cardiac, Cardiology, Gynae, Paediatrics, ENT, MFX, Orthopaedics, Ophthalmology & Cleft	Currently out of contract, intending to extend current contract whilst we go out to tender	Direct award	NHS Standard Sub-Contract		
KPI	Respiratory - General	01/04/2025	31/03/2026	STA	Variation - WAF Template	£134k

KPI	Gynae	01/04/2025	31/03/2026	STA	Variation - WAF Template	£105k
KPI	Dermatology	01/04/2025	31/03/2026	STA	Variation - WAF Template	£123k
KPI	Dental Services - Paediatric	01/04/2025	31/03/2026	STA	Order Form - Annex to Framework Schedule 7	£458k
KPI	Clinical Genetics	01/04/2025	31/03/2026	STA	Variation - WAF Template	£473k

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust