

**Freedom of Information Request**

**Ref: 25-504**

29 August 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Organisation's name**

University Hospitals Bristol and Weston NHS Foundation Trust

**2. Under the Freedom of Information Act, will you be reporting the use, research, purchase, development, or otherwise of an XR technology within your organisation?**

- Yes - X
- No, there are no XR products to report in my organisation

**3. Does your organisation have an established XR Technology Lab or Centre of Excellence for XR Technology?**

- Yes
- No - X
- Other

**4. Please select the type of organisation that you represent:**

- Academic Institution/ University
- NHS Acute Trust (Hospital Trust) - X
- NHS Mental Health Trust
- NHS Ambulance Services Trust
- NHS Community Health Trust
- NHS Foundation Trust
- NHS Specialist/Integrated Trust
- Other

**5. Please select the nature of your organisation's involvement with XR health products (please select all that are applicable)**

- We are using free XR products

- We are using XR products that we have purchased - X
- We are researching XR products - X
- We are developing XR products
- Other

**6. Please state the name of the product(s)**

Meta Quest

**7. Please provide a brief description of the product(s)**

Meta

**8. Please highlight any unique features of the product(s)**

Not applicable

**9. Please provide a link to the product website(s) if available**

[Meta Quest 3S: New mixed reality headset – Shop now | Meta Store](#)

**10. Please select the most relevant categories for the product(s) being developed or deployed:**

- Mental Wellbeing and Therapy
- Physiotherapy and Rehabilitation
- Pain Management
- Clinical & Surgical
- Patient Education and Training
- Workforce Education and Training - X
- Healthy Lifestyle and Fitness
- Other

**11. Please select how these product(s) are being or will be adopted:**

- Free to patients/staff
- Paid for by patients/staff
- Free to NHS
- Paid for by NHS - X
- Unknown
- Other

**12. Please select the level of maturity of the product(s)**

- Proof of concept - X
- Minimum Viable Product
- Early Adoption
- Growing Integration
- Established Practice
- Unknown
- Other

**13. Approximately what date/year was the XR product(s) first deployed within your organisation? – June 2024**

**14. Where and/or in how many locations is the product(s) currently offered? – 1**

**15. How is the product(s) currently distributed?**

- Home use by patients
- Home use by staff
- NHS site by patients
- NHS site by staff - X
- Unknown
- Other

**16. Please select the hardware that is used in your organisation (select all that apply):**

- Meta Quest 2 - X
- Meta Quest 3
- Meta Quest Pro
- Pico 4
- Pico Neo 3 Pro / Eye
- HTC Vive XR Elite
- Lenovo ThinkReality XVR
- Valve Index
- Apple Vision Pro
- HTC VivePro 2
- Pimax Crystal
- Sony Playstation VR2
- Vive Focus 3
- Unknown
- Other

**17. If your organisation is involved in the development of XR products, please select the development software that is used (please select all that apply):**

- Unity
- Unreal Engine
- Godot
- Open XR
- XR Interaction Toolkit
- SteamVR Plugin
- Meta XR SDK
- Vive Wave SDK
- Varjo SDK
- WebXR
- Mixed Reality Toolkit

- **Ultraleap Hand Tracking**
- **Unknown**
- **Other**

Not applicable

**18. Please provide details of external organisations such as development partners that are involved**

Not applicable

**19. Please provide any further details**

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**

