

Freedom of Information Request

Ref: 25-487

25th June 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do not hold the information you are requesting

Under the Freedom of Information Act, would you be able to answer the following questions -

1. Are you currently using digital pathways within the following therapeutic areas, and if you are, what is the name of the supplier, contract end date and contract value of these services:

- Respiratory
- Diabetes, type 2
- Sleep diagnosis & treatment
- Weight Management & GLP1
- Rheumatology

2. Are you currently using virtual ward or remote monitoring software for each of the following therapeutic areas, and if so what is the name of the supplier, contract end date and contract value of that service?

- Respiratory
- Diabetes, type 2
- Sleep diagnosis & treatment
- Weight Management & GLP1
- Rheumatology

3. Are you currently using virtual ward software or virtual hospitals, or hospital at home within any other clinical condition and if so, what are the names of that area, the supplier name, contract end date and contract value

We do not hold this information. The virtual ward service is provided by Sirona Care and Health. Please contact Sirona.dataprotection@nhs.net for further information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust