

Freedom of Information Request

Ref: 25-421

23 June 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following system contracts:

- 1. BI & Data Warehousing**
- 2. Cardiology**
- 3. Clinical Communication and Collaboration**
- 4. Diagnostic Reporting**
- 5. Digital Dictation**
- 6. Inpatient E-prescribing**
- 7. Integration Platform**
- 8. Oncology**
- 9. PACS**
- 10. Patient Administration System**
- 11. Patient Engagement Portal**
- 12. Radiology Information Systems**
- 13. Scheduling**

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –**
- b) Supplier name –**
- c) System name –**
- d) Date installed –**
- e) Contract expiration –**
- f) Is this contract annually renewed? - Yes/No**
- g) Do you currently have plans to replace this system? - Yes/No**
- h) Procurement framework –**

- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes (e.g. we are currently out to tender) –

Please provide your answer in the above format for each system.

System definitions:

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Cardiology: A specialist clinical information system is used for cardiology

Clinical Communication and Collaboration: Clinical communication and collaboration tools enable clinicians to securely electronically communicate, both individually and across teams, to co-ordinate and plan patient care. They are often delivered as mobile apps and may be embedded into clinical workflow or connected to EPRs. Some may be offered as alternatives to Bleep systems. Examples: Bleepa, Alcidion, Armour Communications, MedicBleep

Diagnostic Reporting: test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement. This is usually a module in EPR, PACS or RIS system.

Digital Dictation: device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Inpatient E-prescribing: Advanced e-prescribing in use across wards for inpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

PACS: A picture archiving and communications system is used for diagnostic images.

Patient Administration System: These are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission,

discharge and transfer.

Patient Engagement Portal: It is a digital platform used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.

Radiology Information Systems: Radiology results and reporting are managed electronically.

Scheduling: Enterprise level systems that are designed to effectively and efficiently allocate resources (staff, equipment, treatment and even data) to patients at the necessary time and place. Systems in this area range from appointment booking, typically for clinic slots, through to far more sophisticated SAP-style resource allocation and scheduling systems.

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on our website on the following links:

https://www.uhbw.nhs.uk/assets/1/24-374_response.pdf

https://www.uhbw.nhs.uk/assets/1/24-669_response.pdf
[24-954_response.pdf](https://www.uhbw.nhs.uk/assets/1/24-954_response.pdf)

Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust