

Freedom of Information Request

Ref: 25-373

3 June 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Who provides your Radiology PACS system, and when is this due for replacement?

Intelerad, June 2025

2. Who provides your Radiology Information System (RIS), and when is this due for replacement?

Wellbeing CRIS, March 2028

3. What was the Trust's total number of emergency admissions in the previous full year?

81,617

4. Does your Trust currently use any AI-based software in radiology (e.g. for image analysis, triage, diagnosis, or workflow support)?

No

5. If yes, please specify the name(s) of the AI system(s), the clinical area(s) they are used in (e.g. fracture detection, chest X-ray, mammography), the supplier(s), whether they are integrated into PACS or RIS, and the procurement route (e.g. direct award, framework, third party).

Not applicable

6. Are any AI systems currently being piloted or under evaluation in radiology, and if so, when are these pilots expected to conclude?

This is under review

7. Does your Trust use any enterprise AI platform or orchestration layer (e.g. Blackford, Aidoc, Sectra Amplifier, Philips AI Manager)?

No

8. Are any AI solutions in use within the Emergency Department? If so, please specify their name, supplier, use case, and whether they are in active use, under trial, or part of a research project.

No

9. Has the Trust procured these AI systems, or are they part of a trial, pilot or research agreement?

Not applicable

10. Do you currently use outsourced reporting services for radiology exams? If yes, who is the provider, and what was the annual cost of this service in the last financial year?

Everlight Radiology Ltd are our main provider and the 2024/25 spend was £2,296,196.

11. Does the Trust have a dedicated AI Working Group? If so, please provide a contact name and details.

No

12. Please provide the name and contact details (email and title) for the Clinical Lead for Radiology

Rachel Clark, Radiology Head of Service

Rachel.Clark@UHBW.nhs.uk

and the Clinical Lead for Emergency Medicine (A&E).

Rebecca Thorpe, Consultant

Rebecca.thorpe@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust