

Freedom of Information Request

Ref: 25-330

22 May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Within your health board could you specify the name and location of each of your emergency departments, minor injury units, walk in centres and urgent treatment centres.

We are able to obtain this information however we have decided to apply **Section 21** of the FOIA as this information is reasonably accessible in the public domain on our website on the following link: [UHBW NHS - Bristol hospitals or Weston General Hospital](#). Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

For each of your individual Emergency Departments, Walk in Centres, Minor Injury Units or Urgent Treatment centre could you please answer the following questions:

2. Which of the following options best describes the social prescribing provision in your Emergency Department, Walk-In-Centre, Minor Injuries Unit or Urgent Treatment Centre?

- 1. We have an active social prescribing service - Yes**
- 2. We previously had a social prescribing service, but it is not active currently**
- 3. We are currently developing a social prescribing service**
- 4. We have never had a social prescribing service**

3. What date did your social prescribing service start? – Over 10 years ago.

4. What date did your social prescribing service end? – Still active.

If you have selected option c or d no further information is required.

Which of the following factors does/did your social prescribing service support with?

Housing and homelessness - ✓

Violence reduction - ✓

Alcohol and drugs - ✓

Social isolation and loneliness - ✓

Mental health - ✓

Severe and multiple disadvantage - ✓

High intensity/ high frequency service use - ✓

Employment and training

Youth specific interventions - ✓

Early years interventions

Domestic abuse - ✓

Independent living - ✓

Other – please could you tell us

6. How many patients are/were referred to your social prescribing service on average each month?

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

7. How is/was your social prescribing service funded?

By the Trust

8. How many social prescribers (Whole Time Equivalent) are employed in your emergency department?

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This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust