

Freedom of Information Request

Ref: 25-314

8th May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please can I request the below information from the Temporary Staffing Team/Bank Office?

Do you have a training compliance threshold for individual bank workers? If yes, what is this percentage threshold, for example, above 90%?

No, however we aim for it to be above 90%

If you do have a training compliance threshold, how do you enforce/maintain this? For example, is a bank worker restricted from working, given a warning, etc, if their training compliance falls below a certain percentage?

We write to our workers, ideally 8 weeks in advance of their training being out of date. If they are out of date for clinical training we do restrict them due to the risk on patient safety.

If bank workers are not prevented from working for falling below a certain percentage of training, are they prevented from working based on being out of date for specific training, for example, resuscitation training?

As above

Is bank worker training compliance monitored by the organisation or only by the team that manages them?

It is reviewed by organisation.

Please provide a list of statutory and mandatory training for generic bank healthcare assistants and generic bank band 5 registered nurses?

Blood Component Transfusion (formerly Blood Transfusion)
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Clinical Record Keeping
Consent
Dementia Awareness
Dementia Awareness - One Off Training
Equality, Diversity and Human Rights
Essentials of Food Hygiene
Fire Safety
Fluids and Nutrition (formerly Nutrition)
Harassment & Bullying
Health, Safety and Welfare (formerly Health & Safety)
Induction
Infection Prevention and Control
Information Governance
Medical Devices
Medicines Management
Moving and Handling
NEWS2: Identifying and Responding to Clinical Deterioration in Adult Patients
NHS Conflict Resolution Training
Patient Safety
Patient Slips, Trips and Falls
Pressure Ulcer Prevention
Prevent Awareness (Formerly WRAP)
Preventing Radicalisation
Resuscitation
Safeguarding Adults
Safeguarding Children
Security (formerly Conflict Resolution Awareness)
Speak Up: Core Training for all Workers
Venous Thromboembolism

Is bank worker training compliance included in the organisation's strategy or organisational objectives?

Not specifically

Do you pay for mandatory training as a complete package or for the individual courses? If, as a package, for example, you would pay for 5 hours of training for all e-learning modules.

Yes

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**