

Freedom of Information Request

Ref: 25-306

8th May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. PACS Provider

- a. Who is the developer of PACS software or service used within the trust?** - Intelrad.
- b. Under which contract or tender is this PACS software or service supplied?** - PACS Contract.
- c. When does this contract for PACS software or service come up for renewal?** - June 2025

2. DICOM Routing

- a. Who is the developer of DICOM routing software or service used within the trust?** - We do not use DICOM routers.
- b. Under which contract or tender is this DICOM routing software or service supplied?** – Not applicable
- c. When does this contract for DICOM routing software or service come up for renewal?** – Not applicable

3. Vendor Neutral Archive (VNA)

- a. Who is the developer of VNA software or service used within the trust?** – We do not use a VNA.
- b. Under which contract or tender is this VNA software or service supplied?** – Not applicable
- c. When does this contract for VNA software or service come up for renewal?** – Not applicable

4. Teleradiology Services

- a. Does your trust currently engage with any external teleradiology providers?** - Yes
- b. If yes, please name the providers involved, and provide any immediately available statistics on the usage of these teleradiology services.** - Everlight, TMC, Hexarad, 4Ways

c. When do these contracts for teleradiology services come up for renewal?

Everlight - March 2026

TMC - April 2026

Hexarad – December 2029

4Ways – January 2026

5. Medical Imaging Volumes

a. Please provide any immediately available statistics or raw data on medical imaging volumes within the trust.

Please see the below activity data from our 2023-24 National Imaging Data Collection submission

Modality	Trust activity
Plain X-Ray (Static and Mobile)	208,021
CT	69,923
Cardiac CT	1,912
CT Guided Interventional Procedures	220
CT Colonography	869
MRI	34,088
Cardiac MRI	5,162
Obstetric Ultrasound	23,027
Non-Obstetric Ultrasound	53,262
U/S Guided Interventional Procedures	4,015
DEXA	3,250
Nuclear Medicine	6,640
PET CT	0
Fluoroscopy - Static	2,710
Fluoroscopy - Mobile	674
Fluoroscopy Guided Interventional Procedures	3,999

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust