

Freedom of Information Request

Ref: 25-300

13 May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to request the following information under the Freedom of Information Act 2000. The purpose of this request is to support a benchmarking exercise on digital transformation staffing and workload across NHS organisations.

- 1. What is your current bed base? - 1147**
- 2. What is your annual organisational turnover? - 10.4%**
- 3. What is your total substantive staff base in WTEs, at the time of writing? - 12,338.6 FTE**
- 4. What is your current HIMSS EMRAM rating and the date of your last assessment? If your organisation does not use HIMSS EMRAM, please state which digital maturity index you use, your current rating, and the date of last assessment.**

The Trust has not completed a formal EMRAM assessment. The Trust's iDgital Strategy 2024 shows that the Trust forecast itself as Stage 2. We participated in the NHS Digital Maturity Assessment in 2024, which provides a score against the what good looks like framework. Our 2024 DMA score was 1.9

- 5. Which EPR does your Trust have in place, and in what month/ year did the system first go live?**

Careflow EPR April 2011

- 6. Do any areas/ departments/ specialities in your organisation not currently use your core EPR system? If so, please:**

- a. List each area**

Weston General Hospital

- b. State whether they remain fully on paper, partly on paper, or use an alternative system/ systems (please name the system)**

Both

c. Indicate whether there are plans to migrate to the core EPR, and the anticipated timeline for this if a timeline is available.

Yes

7. Which ePMA system do you use (listing your main Trust ePMA system), and in what month/ year did the system first go live?

Not applicable

8. Please outline your wider use of ePMA by completing the following table.

We do not currently have an EPMA although we are preparing to go live with CMM this year. Philips ICCA is used in ICU and has some prescribing functionality.

	Emergency Department/ Emergency Medicine	Adult inpatient areas	Maternity services	Paediatrics	Neonates	Intensive care unit	Outpatient services	Cancer services (for systemic anti-cancer therapy)
Name of electronic prescribing system								
Month/ year the system went live in this area								
Are there any readily known exceptions in this area to use of ePMA e.g. prescribing workflows or speciality areas that remain on paper-based prescribing								

9. What PAS does your organisation use?

System C Careflow

10. What electronic document management system does your organisation use?

Kainos Evolve

11. Please outline your permanent staffing for digital transformation work by supplying an organogram of the digital team structure, if this document is something that already exists (this can be provided as a link or as an attachment). This does not need to name individuals.

Please see the attached document.

12. If not already covered in the organogram: for each of the following staff groups within your Digital team, please provide the number of whole time equivalents in each group broken down by agenda for change banding (or for doctors, please indicate number of allocated PAs and their grade). If this breakdown is not available in a readily extractable format, please provide as much information as is feasible under the FOI Act. NB:

- If some of these team members are not based directly in the digital team, but contribute to digital transformation work or clinical system/ EPR maintenance/ optimisation, please still include those roles (e.g. midwifery, AHP, pharmacy roles).
- If some staff share roles or functions, please detail this as far as this is feasible (e.g. if you don't have a dedicated testing lead, but another role holds this responsibility).
- If you do not have some of these roles, please specify this per group.
- If any of these roles are outsourced or supported by temporary/ agency staff, please indicate this, and what number of WTE is outsourced/ temporary.

- Project and Programme Managers
- Project and programme support roles
- Business change analysts, managers or similar roles
- Clinical systems development roles
- Clinical systems support/ maintenance/ BAU roles
- Data analysts/ BI roles embedded in the digital transformation/ EPR team
- Testing roles
- Training roles
- Configuration roles
- Integration/ API/ interoperability roles
- Automation/ AI roles
- Solutions architecture roles
- Procurement/ contracting roles
- Nursing team e.g. CNIO, digital nurse specialists
- Midwifery team e.g. digital midwife
- Medical team e.g. CCIO, CMIO
- Pharmacy team e.g. ePMA lead pharmacist, pharmacy technician
- Allied Health Professionals e.g. lead digital AHP
- Communications roles

- **Benefits identification/ realisation roles**
- **Clinical Safety Officer role**

Not applicable

13. Are there any other roles within your digital transformation team that have not been covered in the above list? If so, please could you list those roles, banding, and WTE

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust