

Freedom of Information Request

Ref: 25-265

6 May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. In the period 1st December 2024 – 1st March 2025 what is your “on” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.

2. In the period 1st December 2024 – 1st March 2025 what is your “Off” Framework Agency expenditure and total number of hours filled for Nursing and HCA staff? (Band 2 up to Band 7)? Please break down per month.

- Please provide a further breakdown by: spend per band and spend per agency name.

Agency Name	December	January	February	March
Allied & Clinical Recruitments Ltd	1,536	1,343	0	0
Cromwell Medical Staffing Limited	8,509	9,535	6,756	9,190
Day Webster Limited	10,221	12,155	20,967	25,403
Daytime Healthcare Recruitment Limited	108,521	141,015	134,710	160,284
Evergood Associates Limited	12,012	28,700	28,694	28,081
Healthline Healthcare Limited	388	0	0	0
ID Medical	2,634	3,657	3,382	4,076
The Placement Group (Healthcare) Ltd	11,998	16,864	15,838	11,950
Med Pure Limited	1,244	7,738	6,264	6,382
Medecho Limited	965	1,047	676	1,717
Medicspro Ltd	2,244	10,837	4,804	7,810
Medline Recruitment Ltd	0	333	0	0
NISI Enterprises Limited	4,991	2,991	5,902	7,498
Other Agency	6,864	6,481	6,526	6,345
Pulse Healthcare Ltd	7,153	6,149	8,106	3,967
RX Delivery Solutions Limited	1,380	0	0	0
Sanctuary Personnel Ltd	2,703	234	0	0
Swiis (UK) Limited	12,549	12,114	6,984	10,899

Your Nurse Limited	1,071	8,429	4,008	5,225
Your World Recruitment Ltd	50,769	39,713	41,782	48,546

Requested Band	December	January	February	March
Band 3 Ch. HCSW	0	0	77	0
Band 3 HCSW	0	0	247	105
Band 3 MHCSW	16,957	11,278	21,801	31,306
Band 5 ODP	7,910	23,041	9,065	9,974
Band 5 RCN	88,296	79,044	92,523	104,689
Band 5 RMN	92,346	131,112	107,446	127,206
Band 5 RN	41,853	64,445	64,241	64,094
Band 6 ODP	392	413	0	0

No of hours: This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

Agency Name	December	January	February	March
Independent Clinical Services Limited t/a Thornbury	25,835	46,422	35,739	24,887

Requested Band	December	January	February	March
Band 3 MHCSW	0	0	0	1,109
Band 5 RCN	0	0	1,278	0
Band 5 RMN	12,569	5,163	12,269	13,195
Band 5 RN	13,266	41,259	22,193	10,584

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3. Do you have an in-house temporary staffing team to manage your agency requests OR is this outsourced to a Master Vendor or Neutral Vendor provider? – if outsourced, what is the name of the company?

Master vendor – ID medical

4. If outsourced, what was the start date and expiry date of the contract with this provider?

1st April 2025

5. What is your current Bank staff fill rate for Nursing and HCA Staff?

61%

6. What is your current Agency fill rate for Nursing and HCA Staff?

7%

7. How many agencies are currently supplying the Trust with nursing and HCA staff and what are their names?

Allied And Clinical Recruitment Ltd
Cromwell Medical Staffing Ltd
Day Webster Ltd
Daytime Healthcare Recruitment Ltd
Evergood Associates Ltd
Id Medical Group Ltd
Just Nurses
Med Pure Ltd
Medecho Ltd
Medicspro Limited
Medicspro Ltd
Medline Recruitment Ltd
Nisi Enterprises Ltd
Pulse Healthcare Ltd
Retinue Solutions Ltd
Sanctuary Personnel Ltd
Swiis (Uk) Ltd
The Placement Group Healthcare Ltd
Thornbury
Your Nurse Ltd
Your World Nursing Ltd
Your World Recruitment Ltd

8. Who is head of your procurement or temporary staffing team responsible for approving framework agencies who are wishing to join your preferred supplier list and what are their contact details?

Peter Russell, Head of Resourcing
peter.russell3@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters

Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust