

**Freedom of Information Request**

**Ref: 25-219**

31 March 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**I am writing to request information under the Freedom of Information Act 2000 regarding your**

**compliance with the Learning from Deaths Guidance issued by NHS England (2017) which ensures your trust complies with the National Health Service (Quality Accounts) (Amendment) Regulations 2017.**

**This requires every NHS Trust to annually report (with a quarterly breakdown) the number of patients who died during the reporting period, how many case record reviews or investigations took place, and estimate how many deaths were determined to be likely due to problems in the care provided. It also requires the reporting of a summary of lessons learnt, what actions have been taken as a result, and what the impact of these actions has been.**

**Included in the Quality Accounts should also be the number of case record reviews and investigations relating to deaths in the previous reporting period that were only concluded in the most recent period and an estimation of how many of those deaths were due to problems in the care provided. Please provide answers to the following questions for the most recent reporting period (2023/24):**

**1. Policy and Governance**

**a) Does your trust currently comply with the requirements of the Learning from Deaths Guidance?**

Yes

**b) If not do you have plans to comply with it and if so by when?**

Not applicable

**2. Reporting**

**a) How many deaths were reported within your trust during the reporting period**

**(2023/24)?**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the Trust's website on the following link: [https://www.uhbw.nhs.uk/assets/1/quality\\_account\\_2023-24\\_-\\_final\\_amended\\_8th\\_july\\_24.pdf](https://www.uhbw.nhs.uk/assets/1/quality_account_2023-24_-_final_amended_8th_july_24.pdf). Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

**b) How many of these deaths were reviewed, and how many were judged more likely than not to have been avoidable?**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the Trust's website on the following link: [https://www.uhbw.nhs.uk/assets/1/quality\\_account\\_2023-24\\_-\\_final\\_amended\\_8th\\_july\\_24.pdf](https://www.uhbw.nhs.uk/assets/1/quality_account_2023-24_-_final_amended_8th_july_24.pdf). Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

**c) Have you published quarterly reports on learning from deaths on your website, as required by the guidance?**

Yes

**Please provide links to the most recent reports.**

[https://www.uhbw.nhs.uk/assets/1/quality\\_account\\_2023-24\\_-\\_final\\_amended\\_8th\\_july\\_24.pdf](https://www.uhbw.nhs.uk/assets/1/quality_account_2023-24_-_final_amended_8th_july_24.pdf)

**d) Is information on learning from deaths included in your latest Quality Account?**

Yes

### **3. Family Involvement**

**a) Are families and carers involved in the review process where appropriate?**

Yes

**b) Please provide the number of deaths that were reviewed in this period (2023/24)**

Please see the following link: [https://www.uhbw.nhs.uk/assets/1/quality\\_account\\_2023-24\\_-\\_final\\_amended\\_8th\\_july\\_24.pdf](https://www.uhbw.nhs.uk/assets/1/quality_account_2023-24_-_final_amended_8th_july_24.pdf)

**where families and carers were involved and engaged in the review.**

We always engage with families/carers/next of kin where appropriate.

### **4. Actions and Learning**

**a) Please provide a summary of all actions taken as a result of the learning from deaths process in the last reporting period.**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the following link: [https://www.uhbw.nhs.uk/assets/1/quality\\_account\\_2023-24\\_-\\_final\\_amended\\_8th\\_july\\_24.pdf](https://www.uhbw.nhs.uk/assets/1/quality_account_2023-24_-_final_amended_8th_july_24.pdf)

[final amended 8th july 24.pdf](#). Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

**If it is not possible to provide some of the requested information, please explain why and provide what you can.**

*Please note that the information provided does not include patient deaths where a patient safety incident investigation has been commissioned and undertaken under the Serious Incident Framework / Patient Safety Incident Response Framework (since July 2023).*

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team  
University Hospitals Bristol and Weston NHS Foundation Trust**

