

Freedom of Information Request

Ref: 25-210

2 April 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

1. How many patients presented at your largest A&E department with mental ill health as the primary issue each year between and including 2019 to 2025? Please include data up to the end of February 2025.

Please see our response in the table below. Please note that we used the following search terms for this data: self-harm, depressive, CAHMS, suicide, suicidal, mental health, dissociative, hanging, depressive disorder, anxiety disorder, fictitious disorder, personality disorder, schizophrenia, bipolar, eating disorder, psychotic disorder, mental illness, overdose.

Year	Number of ED arrivals
2019	6,062
2020	6,068
2021	7,688
2022	7,538
2023	8,315
2024	8,450
2025	1,269

2. How many of these patients were assessed within one hour by a mental health practitioner? Please provide year by year data between and including 2019 to 2025, and include data up to the end of February 2025.

We can only provide the number of patients that were seen by a doctor within one hour. Please note that University Hospitals Bristol and Weston NHS Foundation Trust is an acute trust, not a mental health trust.

Year	Number of arrivals seen within one hour
2019	1,356
2020	2,365
2021	2,325
2022	1,816
2023	2,456
2024	2,139
2025	355

3. How many patients identified in question 1 waited more than 12 hours for a bed in a mental health unit after a decision to admit? Please provide year by year data between and including 2019 to 2025, and include data up to the end of February 2025.

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

3. How many incidents of physical violence carried out towards staff by patients were reported each year between and including 2019 to 2025 in your largest A+E department? Please include data up to the end of February 2025.

2019: 40

2020: 47

2021: 63

2022: 42

2023: 65

2024: 61

2025: 9 to date

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust