

Freedom of Information Request

Ref: 25-207

14 April 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

AI Governance Policies and Procedures

1. Does the Trust have any formal policies, procedures, or frameworks explicitly governing using Artificial Intelligence (AI) within the organisation?

- **If yes, please provide copies of these documents.**

This is currently under review.

2. Has the Trust developed any internal guidance, protocols, or decision-making frameworks for assessing and approving AI technologies for use within the organisation?

- **If yes, please provide copies of these documents.**

This is currently under review.

3. Does the Trust have a specific governance, ethics, or oversight group responsible for AI implementation and compliance?

- **If yes, please provide this group's Terms of Reference (ToR).**

This is currently under review.

AI Risk Assessments and Compliance Documentation

4. Does the Trust's Data Protection Impact Assessment (DPIA) template include specific questions related to AI governance, risk assessment, or compliance?

- **If yes, please list the relevant questions.**

This is currently under review.

5. Does the Trust have specific guidance or requirements for completing DPIAs when deploying AI-driven systems?

- **If yes, please provide copies of relevant guidance documents.**

This is currently under review.

6. Has the Trust developed any documented processes for assessing and managing risks associated with AI technologies?

- **If yes, please provide copies of relevant risk management documents.**

This is currently under review.

AI Systems in Use

7. Please list AI-enabled systems, applications, or tools in the Trust.

- **Where possible, include the names of vendors or system providers.**

Approval for the limited use of Microsoft Copilot for operational efficiency projects.

8. Has the Trust deployed AI-based clinical decision support systems, patient monitoring tools, or administrative AI applications (e.g., scheduling, triage, diagnostics, or workforce management)?

- **If yes, please list the systems and their primary functions.**

AI Strategy, Digital Maturity, and Future Planning

9. What is the Trust's latest Digital Maturity Index (DMI) score for each domain assessed?

Overall Data Quality Maturity Index Score: 93.4

Assessed domains:

- APC 96.9%
- ECDS 89.5%
- MSDS 90.7%
- OP 99.3%

10. Does the Trust have a formal AI strategy or roadmap for future AI adoption and governance?

No

- **If yes, please provide copies of any relevant documents.**

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust