

Freedom of Information Request

Ref: 25-168

9th April 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to request information under the Freedom of Information Act regarding Rostering and Self-Rostering. Please can you complete the below questions:

1. Please provide the rostering solution used for the below staffing groups. Where more than one supplier is used for each staff group, please provide the name of each supplier.

Medical & Dental

RL Datix
CLW Rota for anaesthetics
Health Rota

Nursing & Health Care Assistants

RL Datix

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals

RL Datix

Administration and Estates

RL Datix

2. Please list below the staffing groups where e-rostering is currently live and being used?

Medical and Dental, Nursing, AHP's HCS, Admin and Clerical, Estates and Facilities.

3. Please tick the below Medical Specialities that are currently rostered on the system

General Medicine - √

General Surgery - √

Anaesthetics - √

Obstetrics and Gynaecology - √

4. What percentage of workforce are rostered on the system? Please list the percentages by the staffing groups listed below-

Medical & Dental – 30%

Nursing & Health Care Assistants – 100%

Scientific, Therapeutic & Technical Staff including of Allied Health Professionals – 100%

Administration and Estates – 100%

5. What is the contract start date for your rostering supplier/suppliers? Please list the name of the supplier and contract start date.

RL Datix: August 2021

CLW Rota: rolling contract

Health Rota: Departmental only.

6. What is the contract end date for your rostering supplier/suppliers? Please list the name of the supplier and contract end date.

RL Datix: August 2026

CLW Rota: June 2025

Health Rota: Departmental only.

7. What was the annual cost of your rostering supplier/ suppliers for the financial year 22/23 (April 2022 - March 2023)?

RL Datix: Approximately £72,000

CLW Rota: Approximately £72,000

Health Rota: Approximately £10,000

8. Did the organisation use a framework to procure your rostering supplier/ suppliers? Please state the name of the supplier and framework it was procured from.

Standard NHS computer-based procurement framework.

9. From the table below please indicate which interfaces are being used and at what frequency?

Interface

In/Out Daily Weekly Monthly Ad Hoc

ESR Generic Attendance Inbound Interface – yes, weekly and monthly

ESR Generic Absence Inbound Interface – yes, monthly

ESR Generic Outbound Interface – Yes, daily

E-Job Planning – Yes, weekly and monthly

Junior Doctors - No

Staffbank / Agency – Integrated with rostering

Identity Provider Servers - No

Self Rostering

1. Does your organisation use self rostering? (If yes, please complete the below questions. If no, please ignore) – Yes

2. Please list below the staffing groups where self- rostering is currently being used? –
Nursing, Medical and Dental

3. What percentage of your workforce is currently utilizing self-rostering? –
Approximately 15%

4. Are manual or technology based mechanisms used to facilitate self-rostering? –
Technological mechanisms

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust