

Freedom of Information Request

Ref: 25-143

29th May 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Medical temporary staffing supply

1. Do you manage your Medical Workforce Bank Internally? – Yes/No

Yes

2. If Yes to the question above, do you manage your Medical workforce bank internally using specialist bank technology e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? Please specify which one?

We use Patchwork for all agency locums and Locums Nest.

If Yes to the above questions is it actively used?

Yes, both of these systems are actively used on a weekly basis

3. Do you outsource the management of your Medical workforce bank? – Yes/No

No

4. If Yes to the above question, can you confirm the supplier managing it for you?

Not applicable

5. Do you use Direct Engagement?

Yes

6. If Yes to the above question, can you confirm the supplier managing it for you? And can you specify the staff groups and if it is bank or agency?

Litmus for doctors (agency)

7. What is your total Bank and agency hours for the Financial Year 2023/2024?

This is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

8. Does your Trust have any doctors that work on the bank via a LTD company?

No.

Associated costs -Medical

9. Please confirm the charges that you pay to your technology provider for use of their system. e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (in the last Financial Year 2023/2024)

Approximately £72,000 per year

10. Can you confirm how you are charged eg per hour, fixed fee, percentage? And what the fees are?

We are charged per hour and sent an invoice weekly. There is a fixed fee per agency locum including their take home pay, agency fee, and VAT per doctor

11. Please confirm the charges you pay your managed service provider for Medical Workforce? e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (if applicable, in the last Financial Year 2023/2024)

RL Datix: Approximately £170,000

CLW Rota: Approximately £50,000

Locums Nest: Approximately £84,000

12. Can you confirm how you are charged for managed service? eg per hour, fixed fee or percentage?

Fixed cost per annum.

13. Please confirm the roster system provider used for your medical workforce? Eg Liaison, RL Datix etc

RL Datix

14. Please confirm charges that you pay to your technology provider for Direct Engagement? Eg per hour fixed fee, percentage.

This is a per hour fixed fee depending on the agency locum that we use.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust