

Freedom of Information Request

Ref: 25-134

10 March 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do you have a RIS (Radiology Information System)? If not, please do not provide any further response.

- a. Which supplier?** Magentus
- b. What is the system name?** Wellbeing CRIS
- c. When was it installed (month/year)?** April 2022
- d. When does the contract expire (month/year)?** March 2028
- e. Is it annually renewed?** No
- f. What procurement framework do you use (e.g., tender)?** NHS Supply Chain
- g. What were the installation costs (£)** - £100,260
- h. What were the training costs (£)** – We do not hold this information
- i. What are the maintenance costs (£)** –

This is commercially sensitive information and will not be shared at an organisational level.

Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

j. What is the annual spend on RIS (£)

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k. What is the total value of the contract (£) £1,298,62

l. Do you currently have plans to replace the system (Yes/No/Maybe and why) - No

Please answer the following questions regarding your former RIS provider

1. Did you have a different RIS (Radiology Information System) system in the past? If not, please do not provide any further response.

Yes

- a. Which supplier?** Intelerad
- b. What is the system name?** Insignia
- c. When was it installed (month/year)?** Pre 2013
- d. When did the contract expire (month/year)?**
- e. Was it annually renewed?**
- f. What procurement framework did you use (e.g., tender)?**
- g. What were the installation costs (£)?**
- h. What were the training costs (£)?**
- i. What were the maintenance costs (£)?**
- j. What was the annual spend on RIS (£)?**
- k. What was the total value of the contract (£)?**

Yes – this information predates 2013, so we are unable to provide the information requested.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust