

Freedom of Information Request

Ref: 25-090

18 March 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following 9 system contracts:

- 1. Accident & Emergency** – No system installed
- 2. Bed Management** – System C CareFlow
- 3. Clinical data warehouse** – System C CareFlow
- 4. Clinical noting** – System C CareFlow
- 5. Clinical workflow engine/integrated care pathways** System C CareFlow
- 6. Discharge Letters** – System C CareFlow
- 7. EPR** – System C CareFlow
- 8. Scheduling** – System C Bluespier
- 9. Theatres** -- System C Bluespier

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type** – Electronic Patient Record
- b) Supplier name** – System C
- c) System name** – CareFlow
- d) Date installed** – Initial software installed in 2011 – went live in 2012
- e) Contract expiration** – 31 March 2025
- f) Is this contract annually renewed?** - No
- g) Do you currently have plans to replace this system?** - No
- h) Procurement framework** – Initial award for software was via a open Tender
- i) Other systems it integrates with?** – Internal TIE
- j) Total value of contract (£)** – Approximately £797,134 per annum for all Careflow modules, not just Careflow EPR

k) Notes (e.g. we are currently out to tender) –

Can you please provide your trust's IT spend for the following financial year:

FY 2023-24:

Please include in your IT spend calculation the cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2023/24

IT spend	2023/24
Cost Category	£ 000
IT Staff	£15,264
Software	£2,808
Hardware	£3,627
Other IT Spend	£1,071

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust