

Freedom of Information Request

Ref: 25-067

13th February 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Under the Freedom of Information Act 2000, I am writing to request the following information relating to systems used by your organisation:

1. The name of all document management systems (not patient records) currently in use by your trust.

Diligram

Q-Pulse

2. The name of the policy management system (if any) currently in use by your trust.

Diligram

Q-Pulse

3. The name of any board report portals / systems currently in use by your trust.

Convene

4. The cost of these systems, including any licensing or ongoing support fees.

This is commercially sensitive information and will not be shared at an organisational level.

Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

5. Whether there are any open tenders or procurement processes related to document or policy management systems that your trust is currently involved in or plans to release in the near future.

No – please note For information on contracts that have or are currently being tendered, and for all current opportunities, please visit our [e-tendering portal CTM https://uk.eu-supply.com/login.asp?B=UK](https://uk.eu-supply.com/login.asp?B=UK) it is free to suppliers and once registered you will be able to respond for requests for quotations and tenders.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust