

Freedom of Information Request

Ref: 25-034

7th February 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

1. I) In the financial years 2022/23, 23/24, and 24/25 (Up to 08.01.25), how many members of clinical staff were physically assaulted by members of the public?

Please provide a breakdown by role if it is possible and doesn't exceed the cost threshold, e.g doctors, nurses, physicians, paramedics.

II) Of those clinical staff who were assaulted, how many required hospital treatment as a result of their injuries? Please provide a breakdown by role, if it is possible and doesn't exceed the cost threshold, for the same financial years.

We do not hold this information. The incident management programme's categorisation does not differentiate between role, only "staff/patient/visitor/other" as an affected category.

III) How many days of medical leave were granted to members of clinical staff owing to injuries sustained after an assault by a member of the public? Please provide a breakdown by role, if it is possible and doesn't exceed the cost threshold, for the same financial years.

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

2. I) In the financial years 2022/23, 23/24, and 24/25 (Up to 08.01.25), how many members of non-clinical staff were physically assaulted by members of the public?

We do not hold this information. The incident management programme's categorisation does not differentiate between role, only "staff/patient/visitor/other" as an affected category.

II) Of those who were assaulted, how many required hospital treatment as a result of their injuries?

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

III) How many days of medical leave were granted to members of non-clinical staff owing to injuries sustained after an assault by a member of the public?

Please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust