

**Freedom of Information Request**

**Ref: 25-011**

7 January 2025

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Has your Trust implemented a Digital Dictation platform?**

**Which technology supplier(s) have you used to provide Digital Dictation solutions? Could you confirm what framework you have used to procure this and when does the contract(s) expire?**

**Please can you confirm the annual spend on your Digital Dictation platforms?**

**Could you confirm how you are intending to procure a Digital Dictation solution going forward?**

**Who at your Trust is responsible for Digital Dictation and the selection and implementation of platforms across the Trust? Could you please provide their email and contact details**

**Has your Trust implemented a Speech Recognition platform?**

**Which technology supplier(s) have you used to provide a Speech Recognition Platform? Could you confirm what framework you have used to procure this and when does the contract(s) expire?**

**Please can you confirm the annual spend on your Speech Recognition platforms?**

**Could you confirm how you are intending to procure a Speech Recognition solution going forward?**

**Who at your Trust is responsible for Speech Recognition platforms and the selection**

**and implementation of platforms across the Trust? Could you please provide their email and contact details**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain on the following link on the Trust's website:

[https://www.uhbw.nhs.uk/assets/1/24-682\\_response.pdf](https://www.uhbw.nhs.uk/assets/1/24-682_response.pdf)

Section 21 of the FOIA provides that we are not obliged to provide the requested information if it is already reasonably accessible and therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**