

Freedom of Information Request

Ref: 24-866

3 December 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

- What criteria does the Trust use to decide whether to insource or outsource medical services?

National performance standards, alternative methods of meeting demand, including productivity opportunities, internal resources (including Trust waiting list initiatives and recruitment) and other NHS Providers' support.

- Can you provide details on the procurement process for selecting third-party providers for insourcing and outsourcing projects?

The Trust engage the support of Bristol and Weston Procurement Consortium who review the request and complete the initial assessment of market providers available. Other factors are quality and innovation, value, integration, collaboration, and service sustainability; improving access, reducing health inequalities, and facilitating choice.

- What internal governance or oversight processes are in place to monitor the decision-making behind insourcing and outsourcing initiatives??

A centrally held register is maintained by the Commissioning and Planning Team containing details of all contracts and Sub-Contracts held at the Trust. This is a critical piece of management information and an audit requirement. The register allows for more effective management of contracts. For example, the contracts register can identify contracts/sub-contracts nearing expiry and trigger review ensuring the Trust maximises its purchasing power and obtains value for money while minimising financial risk. In order to ensure that the register is a reliable source of management information, it is the responsibility of all service leads and budget managers and all other Trust staff to inform the Commissioning and Planning Team of any new agreements entered into and of any material changes or issues arising with existing agreements.

- How many direct awards have the trust engaged with between October 2023 to October 2024?

20

- Please provide the specialty with total value of contracts awarded for insourcing projects between October 2023 to October 2024.

Respiratory - Sleep Apnoea Outpatient & General

UGI, LGI, Thoracic, General Surgery, Cardiac, Cardiology, Gynae, Paediatrics, ENT, MFX, Orthopaedics & Ophthalmology

Gynae

Dermatology

Dental Services - Paediatric

Clinical Genetics

Contracts set at zero volume/zero value

- Please provide the specialty with total value of contracts awarded for outsourcing projects between October 2023 to October 2024.

Cleft - Nursing, psychology, speech and language therapy services

Cleft surgery

Cardiac CT

Dermatology

Paediatric Surgery

Radiology Reporting

Sleep services

SRS/SRT

Sexual health services

Contracts set at zero volume/zero value with exception of cleft nursing/psychology and speech and language therapy services as they are paying for agreed staffing hours.

- What percentage of your budget was allocated to insourcing and outsourcing medical services Between October 2023 to October 2024?

0.6%

- Are there any plans to increase or decrease the use of insourcing or outsourcing medical services from October 2024 – October 25?

Yes

- What long-term strategy does the Trust have in place regarding the use of external providers for medical services?

The longer-term strategy relates primarily to the Trust's efforts to increase productivity through our outpatient and theatre improvement programmes.

- Can you provide the names of the third-party providers involved in insourcing and

outsourcing projects between October 2023 to October 2024.

Great Ormond Street Hospital for Children NHS Foundation Trust

KPI

Bristol Plastic Surgery

British Pregnancy Advisory Service (BPAS)

Brook

Glanso

Livewell CIC

Somerset NHS Foundation Trust

Torbay & South Devon NHS Foundation Trust - Exeter & Torbay Sites

Marie Stopes International (MSI)

Medical Imaging Partnership Ltd

Cornwall Partnership NHS Foundation Trust

Gloucestershire Health and Care NHS Foundation Trust

Royal Cornwall Hospitals NHS FT

S-Med

Spire Healthcare

St Joseph's, Newport

Terrence Higgins Trust

University Hospitals Plymouth

Royal Cornwall Hospitals Trust

Everlight

TMC

4ways

Hexared

- How have insourcing and outsourcing projects impacted patient waiting times in the specialty areas you have previously mentioned?

Yes, insourcing and outsourcing has had a positive impact on patient waiting times, particularly in relation to reducing the number of patients waiting +65, +78 and +104 weeks.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer

University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters

Marlborough Street

Bristol

BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**