

Freedom of Information Request

Ref: 24-863

12 November 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Does your Trust use an Inventory Management System (IMS)?

Yes

a. If 'Yes,' which company supplies this?

Genesis AHC

b. If 'No,' do you have plans to procure an IMS within the next three years?

Not applicable

If the answer to Question 1 was yes, then:

2. Which company supplies the IMS?

Genesis AHC

3. When was this system implemented?

29/10/2024

4. When was the most recent upgrade or change?

29/10/2024

5. Did you procure this system independently, through NHS Supply Chain, or through some other route (please specify)?

Independently

6. Did the Trust use a different IMS prior to the current one? If so, please specify the previous system(s) and how long were they used for?

PRM (Patient Level Resource Management) through EROS (Advanced Business Solutions).
Five years.

7. What are the key differences between the current IMS and any previous IMS in terms of functionality, ease of use, and integration with other Trust systems?

Honeywell handsets for consumption of products for traceability and stock re-ordering purposes and for live scanning and interfaces set up with current systems.

8. Does the current system manage the following:

a. High-cost implants (e.g., cardiac pacemakers, hip and knee replacements, spinal fusion devices)

Yes

b. Consumables (e.g., scalpels, blood vials, swabs)

No

c. Human tissue (e.g., corneal tissue, skin grafts, bone grafts, heart valves)

Yes

d. Other (please specify)

Not applicable

9. Does your IMS integrate with other Trust software (e.g., EPR, procurement platforms)? If yes, which?

Yes - SAP Ariba, Careflow, Bluespier

10. What primary benefits has the Trust observed with the current IMS (e.g., cost savings, efficiency gains, regulatory compliance)?

Cost savings, efficiency gains, automatic purchase order creation and releasing, stock management, reporting

11. Do you believe that you are receiving/expect to have received by the contract end good return on investment from this IMS?

Yes

12. What are the main challenges or limitations experienced with the system?

None

13. Does the Trust have plans to upgrade or replace the IMS within the next three years?

No

14. What new capabilities/improvements/features would be a priority in future IMS procurement (e.g., enhanced traceability, asset or human tissue tracking)?

Enhanced traceability, asset or human tissue tracking

15. Who is the best person within the Trust to speak to about IMS systems?

Managed Inventory System Clinical Lead

If the answer to Question 1 was no, then:

16. Do you have plans to procure an IMS within the next three years?

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**