

**Freedom of Information Request**

**Ref: 24-785**

8 November 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Your trust was contracted with Lloyds Pharmacy Healthcare Services Ltd for outpatient pharmacy services at the time that the firm ceased trading in the summer.**

**You now need to find an alternative provider of outpatient pharmacy services. Please can you tell me whether the trust has made a decision on a replacement provider for this service?**

**And if so can you tell me what organisation you have contracted to provide the service?**

**2. Please provide me with the time an date, agenda and minutes of any meetings held by the trust internally and with outside organisations (including other NHS organisations) on the subject of finding a replacement for LPHS, that took place after the announcement in August that that firm would no longer be providing the service to you.**

We do hold this information, but have decided to withhold this information under Section 36(2) of the Freedom of Information Act 2000. The qualified person's reasonable opinion is that, if the information requested were disclosed, the prejudice/inhibition specified in the following section(s) of the Freedom of Information Act 2000 will apply:

Section 36(2) of the Freedom of Information Act states:

*'Information to which this section applies is exempt information if in the reasonable opinion of a qualified person disclosure of the information under this Act ...*

*(b) would, or would be likely to, inhibit—*

*(i) the free and frank provision of advice, or*

*(ii) the free and frank exchange of views for the purposes of deliberation, or*

*(c) would otherwise prejudice, or would be likely to prejudice, the effective conduct of public affairs.'*

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**