

Freedom of Information Request

Ref: 24-775

14 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

• We can confirm that we do hold the information you are requesting

• Your trust's full policy on providing adult containment products for patients suffering with incontinence

We do not have a policy specifically for adult containment.

• If your trust has a prescription limit (I.e three absorption pads per day) and if so, details of that limit

No, this is done on basis of need.

The total cost spent by the trust on containment products for 2023/2024 (April 1 – March 31)

£102,737

• How many complaints you have had regarding adult containment products/prescriptions since January 1 2023. None

For each complaint, please disclose a detailed summary of that complaint (I.e 'A relative complaint that her elderly father has not been given enough absorption pads and has since soiled himself) – please redact anything such as names/addresses that would prohibit disclosure.

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer University Hospitals Bristol and Weston NHS Foundation Trust Trust Headquarters Marlborough Street Bristol BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click here.

Yours sincerely

Freedom of Information Team University Hospitals Bristol and Weston NHS Foundation Trust