

Freedom of Information Request

Ref: 24-768

21 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1) Does your Trust use "Exception Reports" that are used by doctors when day-to-day work varies significantly and/or regularly from the agreed work schedule?

Yes

2) If so, how many exception reports were logged as raising an immediate safety concern in the a) 2022/23

20

and

b) 2023/24 financial years?

18

3) With respect only to the financial year 2023/24, please state for each occurrence (a) when the incident took place, (b) which Trust site it related to and (c) provide a detailed, verbatim account of how the doctor described the concern.

Please see our response in the table below:

Occurrence time	Site	Reason
12/02/2024	Bristol Royal Infirmary	Inadequate staffing
17/01/2024	Weston General Hospital	Inadequate staffing
16/01/2024	Weston General Hospital	Inadequate staffing
11/01/2024	Bristol Royal Infirmary	Inadequate staffing

12/12/2023	Weston General Hospital	Inadequate staffing
19/12/2023	Weston General Hospital	Overtime
08/12/2023	Bristol Royal Infirmary	Overtime
28/10/2023	Bristol Royal Infirmary	Inadequate staffing
09/10/2023	Bristol Royal Hospital for Children	Inadequate staffing
01/09/2023	Bristol Royal Infirmary	Inadequate staffing
24/08/2023	Bristol Royal Infirmary	Overtime
25/08/2023	Bristol Royal Infirmary	Inadequate staffing
08/08/2023	Bristol Royal Infirmary	Overtime
12/07/2023	Bristol Royal Infirmary	Inadequate staffing
12/07/2023	Bristol Royal Infirmary	Inadequate staffing
11/07/2023	Bristol Royal Infirmary	Inadequate staffing
23/06/2023	Bristol Royal Infirmary	Overtime
11/05/2023	Bristol Royal Infirmary	Inadequate staffing

Please note that this is the level of detail the Trust is willing to provide to ensure confidentiality is maintained.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust