

Freedom of Information Request

Ref: 24-758

16 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

My request relates to money lost to scams by trusts. This relates to scams perpetrated by people who are not employed by the trust and are not its patients.

I am asking every NHS trust and clinical commissioning group the same questions, in order to build up a national picture. In each case, I understand that records may be incomplete, and if this is the case, I would like whatever figures are available, together with their dates, to give the most accurate view possible.

Here is what I am requesting:

1. The amount during each calendar year for each of the last five years your trust has lost to fraud and scams. This would include the year to date as one of those five years.

2020 £30,615.00

2021 £0.00

2022 £0.00

2023 £0.00

2024 £0.00

2. For each fraud or scam of more than £500 the nature of the fraud or scam, particularly:

a. The date the money was lost

September 2020

b. How much was lost

£30,615.00

c. How the money was lost - the precise methodology the scammers used

Bank mandate fraud

d. What efforts were made to reclaim the lost funds

The case was raised with NHS Counter Fraud and the Police

e. How successful those efforts were.

Unsuccessful

f. Who the perpetrator was, if that is known

Unknown

Should there be a large number of frauds which qualify for question 2, to the point where costs for the request are likely to over-run, I would like the details for the five largest in terms of losses, please.

For the avoidance of doubt, I am interested in losses of money due to deception. I am not requesting details of losses of money or property due to theft, burglary etc.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust