

Freedom of Information Request

Ref: 24-732

10 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do you have a solution to capture clinical photography? (interested in software/digital solution)

Yes

2. If so which solution and what media types does it support?

Medical Illustration (Clinical Photography) shoot in in Camera RAW (NEF on Nikon cameras) and after editing, produce JPEGs.

3. Does this solution include clinical staff capturing photographs as part of the patient care episode? e.g. Nursing staff photographing bedsores during an inpatient stay (per the current safeguarding guidelines) or A&E capturing photographs of injuries on a night shift.

Yes

4. Is this a patient centric solution that clinicians can access at the point of care to review photographs or other digital content e.g. videos.?

Yes

5. If you do have a solution, when does your existing contract come to an end?

The Trust Medical Image Management System (managed by medical illustration) does not have a contract as the software has already been purchased.

6. How much did the solution cost and what are the annual maintenance charges?

This is part of the main System C/Careflow contract.

7. If you do not have a solution, how do you current manage this?

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust