

Freedom of Information Request

Ref: 24-718

15 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold some of the information you are requesting
- **The company names of external contractors currently contracted to provide services in your NHS trust. What I'm interested in is where the Trust has bought in services (insourced) where a contracted provider uses its own staff but they operate from Trust premises using the Trust's equipment to deliver the service for you.**

Glanso

KPI Health

- **A description of the services provided by these external contractors to your NHS trust.**

Glanso: Diagnostic services for echo cardiology, catheter laboratory activity, surgery for ophthalmology, gastrointestinal, thoracic, paediatric surgery, ENT and dental (cleft).

KPI Health: Outpatient services for clinical genetics, dermatology, sleep apnoea and dental specialties.

Please note the information above is for external contractors for insourced clinical services only.

- **The number of staff working for each external contractor at the NHS trust.**

We do not hold this information.

- **The monetary value of each contract held per annum in GBP broken down by the name of contractor.**

Contracts are set at zero volume/value with no commitment on activity.

- **The date which the contracts held between the trust and each external contractor began and are due to expire.**

Glanso: Contracting began in 2023 with varying start dates/durations dependant on services. We are currently in the process of renewing our contract with them.

KPI Health: Contracting began in 2023 with varying start dates/durations dependant on services. Contracts with an end date prior to 31/3/25 are in the process of being extended till that date.

- Whether each external contractor implements NHS Agenda for Change pay awards for their staff working at the NHS trust.

We do not hold this information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust**