

Freedom of Information Request

Ref: 24-702

4 October 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Would you kindly provide me with the following information regarding your Finance/HR contracts: Which ERP (Enterprise Resource Management)/Finance Provider is used as your financial solution?

1. Which provider is used as your HR, Finance and Payroll solution?

HR: IBM

Finance: Advanced

Payroll: IBM

2. What are the total and annual contract values for each of your systems?

This is part of a national contract

3. When do your contracts expire?

All rolling contracts

4. Do you have any planned upgrades of the software?

Yes

a. If so, when?

As per planned national upgrades

5. Are you planning to go to market for a different HR or Finance system?

No

a. If so, when?

Not applicable

6. Who is the person responsible for your HR or Finance system?

Please provide: Full name, job title and contact information, if possible.

HR system: Laura Brown, Head of Human Resources Information Centre,
Laura.Brown@UHBW.nhs.uk

Finance system: Kate Herrick, Head of Finance
Kate.herrick@uhbw.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust