

**Freedom of Information Request**

**Ref: 24-691**

30 September 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Subject: Mobile Telephony Services**

**Please provide complete answers to the following questions:**

**Organisation details**

**1. What is your organisation's name?**

University Hospitals Bristol and Weston NHS Foundation Trust

**2. How many full-time employees are at your organisation?**

8276

**3. Who is your mobile phone network provider?**

Vodafone

**Renewal**

**4. Did you switch on last renewal?**

No

**5. When did you renew the last time?**

November 2022

**6. What is the contract length?**

Two years

**7. Did you use a Framework, if so which one?**

CCS nationwide tender

**Contract and usage details**

**8. How many total connections do you currently have?**

900

**9. How many connections are Voice only?**

450

**10. How many connections are Voice and Data?**

450

**11. Do you use a shared data bundle, if so, what is the data allowance?**

3TB

**12. What is your average data usage of the last 3 months?**

700GB

**13. Please provide your total mobile phone contract costs for July 2023 (excluding purchase of handsets):**

£10,930

**14. Please provide your total mobile phone contract costs for August 2023 (excluding purchase of handsets):**

£16,337

**15. Please provide your total mobile phone contract costs for September 2023 (excluding purchase of handsets):**

£10,775

**16. Please provide your total mobile phone contract costs for October 2023 (excluding purchase of handsets):**

£19,596

**17. Please provide your total mobile phone contract costs for November 2023 (excluding purchase of handsets):**

£12,517

**18. Please provide your total mobile phone contract costs for December 2023 (excluding purchase of handsets):**

£8,013

**19. Please provide your total mobile phone contract costs for January 2024 (excluding**

**purchase of handsets):**

£17,370

**20. Please provide your total mobile phone contract costs for February 2024 (excluding purchase of handsets):**

£11,729

**21. Please provide your total mobile phone contract costs for March 2024 (excluding purchase of handsets):**

£22,638

**22. Please provide your total mobile phone contract costs for April 2024 (excluding purchase of handsets):**

£6,619

**23. Please provide your total mobile phone contract costs for May 2024 (excluding purchase of handsets):**

£4,518

**24. Please provide your total mobile phone contract costs for June 2024 (excluding purchase of handsets):**

£5,864

**25. Is VAT included in the above figures?**

Yes

**26. Do you have a hardware fund, if so, how much and is it included in the monthly spend?**

No

**27. Do you host any mobile phone masts on your premises, if so, how many and who provides them?**

We have 3 telecoms leases: 2 with EE, 1 with Vodafone.

**28. Who is the primary contact for this contract?**

Contracts Administrator (Capital Projects Team) Estates & Facilities Department.

[estatesinfo@uhbw.nhs.uk](mailto:estatesinfo@uhbw.nhs.uk)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**