

Freedom of Information Request

Ref: 24-686

16 September 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Specifically, I would like to request the following information:

1. When the last tender was issued by your Trust related to interpretation services?

Spoken Translation services was tendered 8 December 2023, the award date is 1 November 2024. We are currently in a formal procurement process for Non-Spoken Translation services.

2. What are the names of the companies or service providers who were awarded these tenders?

The new contracts are to be confirmed and this shall be communicated to the market in line with PCR/tender process.

3. What are the contract values or spend details associated with each awarded tender (this includes booking volumes and price per booking type)

The value of the contract awarded is £420,000. Price per booking type shall not be provided as this is commercially sensitive information and will not be shared at an organisational level. Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore, we are withholding this information at this time.

4. When does the contract/s end and is there any option to extend? If so, when is the Trust planning for the next tender?

The current contract for spoken Translation services ends 31 October 2024. Non-spoken Translation services is currently out to tender.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust