

Freedom of Information Request

Ref: 24-650

13 September 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Neutral vendor

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

Litmus – medical (neutral vendor)

1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?

No

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

September 2021 - April 2025

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Yes

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g Staff Direct/247Time/Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc.)

Litmus

Retinue

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

Litmus - medical

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

September 2021 – April 2025

2f. How much did the organisation pay the supplier in 23/24 (April 2023 to March 2024) for the provision of the direct engagement service?

Direct Engagement Supplier Spend	
Financial Year 2023/24	Spend
April	£7,568
May	£20,372
June	£15,755
July	£14,523
August	£25,055
September	£13,405
October	£12,688
November	£14,475
December	£9,042
January	£14,965
February	£12,367
March	£16,416

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

Yes

3b. Who supplies your Vendor Management System? E.g. RL Datix/Allocate, NHSP etc.

RL Datix

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

September 2015 – August 2025

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

In house

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

In house

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

Not applicable

4d. How much did the organisation pay the supplier(s) in 23/24 for the provision of the bank service?

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust