

## **Freedom of Information Request**

**Ref: 24-647**

25 September 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold some of the information you are requesting

OPERATIONAL/RESOURCE INFO		2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Total number of unique patient care episodes at your Trust		182,542	179,768	136,690	159,259	167,019	185,978
Total number of staff employed by your Trust at the beginning of the financial year		8,072	8,314	8,664	10,426	10,555	11,034
Total number of staff employed full time (or full time equivalent) as Overseas Visitors managers/officers/administrators, or otherwise employed for the purpose of implementing and administering the Overseas Visitors charging regulations at your Trust, at the beginning of each financial year	Band 8a and above	0	0	0	0	0	0

	<b>Band 7</b>	0	0	0	0	0	0
	<b>Band 6</b>	0	0	0	0	0	0
	<b>Band 5</b>	0	0	1	1	1	1
	<b>Band 4</b>	4	2	3	2	3	3.7
	<b>Band 3</b>	1	1	1	1	1	0.6
	<b>Band 2</b>	0	0	0	0	0	0

<b>FINANCIAL INFO</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>	<b>2022/23</b>	<b>2023/24</b>
<b>Total number of patients identified as chargeable overseas visitors</b>	780	545	299	329	84	112
<b>Total number of invoices issued to chargeable overseas visitors</b>	338	327	231	303	64	115
<b>Total sum of charges issued to chargeable overseas visitors</b>	£685,004.59	£1,040,746.10	£1,190,374.81	£946,156.46	£363,581.84	£447,440.38
<b>Total sum received from overseas visitors towards payment of invoices</b>	*	*	*	*	*	*

<b>Total outstanding debt (cumulative) owed to your Trust by overseas visitors at financial year end</b>	£467,418.18	£719,438.08	£1,170,220.74	£893,561.05	£656,294.78	£949,034.54
<b>Total number of EHIC claims</b>	418	390	95	116	114	13
<b>Total sum of EHIC claims</b>	£177,593	£195,802	£75,693	£74,535	£217,074	£14,449

*\*Please note that we cannot break this information down from our system.*

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**