

Freedom of Information Request

Ref: 24-642

23 September 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

a) Medical and Dental

Litmus – 31st March 2027

b) Nursing and Midwifery

Retinue – 31st March 2025

c) AHP and HSS

Retinue – 31st March 2025

d) Admin and Clerical

None - not applicable

2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

The contract for all agency provision is currently out to tender.

3. For each staffing group, please provide data for the past 12 months to show:

a. The average fill rate percentage, split out to show bank, agency and unfilled

This is commercially sensitive information and will not be shared at an organisational level.

Section 43 of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore we are withholding this information at this time.

b. The total spend, split out to show bank and agency

Please see the attached document.

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

Direct Engagement is currently only provided for medical and dental through Litmus with a renewal of 31/03/2027. We currently have a 51% efficiency percentage.

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

• **Staff Bank**

• **Neutral/Master Vendor**

• **Direct Engagement**

Peter Russell, Head of Resourcing

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This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust