

## Freedom of Information Request

Ref: 24-631

21 August 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**For your organisation, please could you confirm:**

### 1. The monthly "block" amount of funds provided by the ICB to deliver these types of services?

We cannot provide this information. The funds for adult and paediatric audiology are bundled together and we cannot break this information down.

### 2. Total number of "assessment only" episodes within the last 12 months (broken down by monthly figures)?

		Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024
Proc Code	Procedure Desc	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F
D055D1	Assess and Fit Uni non AQP	15	*	11	6	*	8	9	6	10	7	10	12
D055D2	Assess and Fit Uni AQP	*	0	0	0	*	0	0	*	*	*	*	0
D055E1	Assess and Fit Bi non AQP	35	20	19	14	13	18	29	15	25	25	9	26
D055E2	Assess and Fit Bi AQP	*	*	*	8	*	*	*	8	7	17	11	*
U241A	Trust Inpatient Audiometry	*	*	0	*	*	0	0	0	*	*	0	0
U241B	Trust Outpatient Audiometry	328	494	566	632	388	606	492	541	436	593	623	704
U241C	PTA for ITC	*	0	0	0	0	*	0	0	0	0	0	0
U241D	PTA and Tymp for ITC	0	*	0	0	0	0	0	0	0	0	0	0
U243A1	Assess Pathway Non-AQP	350	262	274	233	234	265	255	286	312	337	347	389
U243A2	Assess Pathway AQP	307	259	217	240	167	219	261	242	278	250	237	211
U243B1	Assess Non-Pathway Non-AQP	23	24	32	39	29	41	29	46	59	74	68	53
U243B2	Assess Non-Pathway AQP	15	15	22	27	16	32	23	11	18	20	12	17
U243C	Incomplete Assessment	*	*	*	0	0	0	0	0	0	*	*	*

Please note: Where the figures are between 1 and 5, this has been denoted by \*. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. This follows NHS Digital (formerly HSCIC) analysis guidance

(2014) which states that small numbers within local authorities, wards, postcode districts, providers and Trusts may allow identification of patients and should not be published.

### 3. Total number of “monaural fitting” episodes within the last 12 months (broken down by monthly figures)?

		Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024
Proc Code	Procedure Desc	F2F		F2F	F2F	F2F	F2F	F2F	F2F	F2F		F2F	F2F
D055A1	Fit-Uni Non-AQP	64	64	65	84	41	56	55	30	34	55	59	67
D055A2	Fit-Uni AQP	19	12	12	6	*	10	9	7	8	8	*	16
D055C1	Fit 2nd Aid Non-AQP	7	*	*	*	*	*	*	*	*	*	*	*
D055C2	Fit 2nd Aid AQP	*	0	*	0	*	0	0	0	0	0	*	*
D055D1	Assess and Fit Uni non AQP	15	*	11	6	*	8	9	6	10	7	10	12
D055D2	Assess and Fit Uni AQP	*	0	0	0	*	0	0	*	*	*	*	0

Please note: Where the figures are between 1 and 5, this has been denoted by \*. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, providers and Trusts may allow identification of patients and should not be published.

### 4. Total number of “binaural fitting” episodes within the last 12 months (broken down by monthly figures)?

		Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024
Proc Code	Procedure Desc	F2F		F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F
D055B1	Fit-Bi Non-AQP	269	232	230	277	196	191	224	173	172	221	199	244
D055B2	Fit-Bi AQP	325	253	242	225	125	199	221	151	236	213	192	205
D055E1	Assess and Fit Bi non AQP	35	20	19	15	13	18	29	15	25	25	9	26
D055E2	Assess and Fit Bi AQP	*	*	*	8	*	*	*	8	7	17	11	*

Please note: Where the figures are between 1 and 5, this has been denoted by \*. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, providers and Trusts may allow identification of patients and should not be published.

### 5. Total volume of “aftercare” episodes within the last 12 months (broken down by monthly figures)?

		Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024
Proc Code	Procedure Desc	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F	F2F
D056B1	Aftercare Non-AQP	795	674	718	882	817	929	826	772	774	727	671	795
D056B2	Aftercare AQP	847	557	724	819	817	966	829	741	709	666	575	688
D056E1	Review non AQP	144	57	*	0	0	0	*	0	0	0	0	0
D056E2	Review AQP	153	47	*	0	0	0	0	0	0	0	0	0

Please note: Where the figures are between 1 and 5, this has been denoted by \*. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, providers and Trusts may allow identification of patients and should not be published.

## **6. The days and operating hours in your sites during which NHS audiology services are provided?**

Monday – Thursday 8am – 6pm

St Michael's Hospital

South Bristol Community Hospital

Weston General Hospital

Friday 8am – 5.30pm

St Michael's Hospital

South Bristol Community Hospital

Weston General Hospital

## **7. The average waiting time from GP referral to hearing assessment appointment?**

4-5 weeks

## **8. The average waiting time from hearing assessment appointment to hearing aid fitting appointment?**

6-8 weeks

## **9. The average waiting time from hearing aid fitting appointment to follow-up appointment?**

We are using follow up questionnaires now, however average wait is between 6- 12 weeks

## **10. How patients access aftercare services?**

PIFU (Patient Initiated Follow-Up)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston General Hospital NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston General Hospital NHS Foundation Trust**